

# Support at Home

## FEE SCHEDULE

1 NOVEMBER 2025 - 30 JUNE 2026



<b>Simply Helping</b>	<b>South West Victoria</b>		
<b>For the period</b>	<b>01 November 2025</b>	<b>To</b>	<b>30 June 2026</b>
<b>Phone</b>	<b>(03) 5381 2076</b>		
<b>Email</b>	<a href="mailto:swfranchisee@simplyhelping.com.au">swfranchisee@simplyhelping.com.au</a>		

### SERVICE LIST

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• <b>Domestic Assistance:</b> <ul style="list-style-type: none"> <li>◦ <b>Cleaning</b></li> <li>◦ <b>Laundry</b> (in home)</li> <li>◦ <b>Shopping</b></li> </ul> </li> <li>• <b>Personal Care:</b> <ul style="list-style-type: none"> <li>◦ <b>Assistance with Daily Living</b></li> <li>◦ <b>Medication Prompt</b></li> <li>◦ <b>Continence</b></li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>• <b>Community Access:</b> <ul style="list-style-type: none"> <li>◦ <b>Individual</b></li> <li>◦ <b>Accompanied</b></li> <li>◦ <b>Cultural</b></li> <li>◦ <b>Digital Education Support</b></li> <li>◦ <b>Personal Affairs</b></li> </ul> </li> <li>• <b>Respite</b> <ul style="list-style-type: none"> <li>◦ <b>Flexible</b></li> </ul> </li> </ul> |
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**Meal Preparation**

All listed Fees exclude GST

### STANDARD HOURLY RATE

**Per hour**

<b>Weekday Rate (6am – 8pm)</b>	\$96.00
<b>Weekday Evening Rate (8pm till 12am)</b>	\$105.00
<b>Weekday Night Rate (12am – 6am)</b>	\$107.00
<b>Saturday Rate</b>	\$136.00
<b>Sunday Rate</b>	\$173.00
<b>Public Holiday Rate</b>	\$199.00

Where a service crosses into evening or night boundary, the higher service rate will be applied for the full service

### TRAVEL

**Per Tier**

<b>Up to 10 Kilometres (per trip)</b>	\$15.00
<b>Up to 20 Kilometres (per trip)</b>	\$30.00
<b>Up to 30 Kilometres (per trip)</b>	\$45.00
<b>Up to 40 Kilometres (per trip)</b>	\$60.00
<b>Greater than 40 Kilometres (per trip) priced at \$1.50 per kilometre travelled</b>	

### ACTIVE OVERNIGHT CARE

(Support Worker awake all hours of service)

Request Quote

Please call to discuss specific needs and required hours of service and availability

### CARE MANAGEMENT

<b>Support At Home – Care Management (Care Partner)</b>	\$115.00 per hour
<b>Support At Home – Clinical Care Management (Care Partner)</b>	Request Quote



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## OTHER SERVICES

**Gardening** (Includes tip fees & consumables)

\$99.00 per hour

**Home Maintenance and Repair** (Excludes prescription home modifications)

Request Quote

## REGISTERED NURSE SERVICES

Please call to discuss your requirements

## Clinical Supports

Third party practitioners will be coordinated by your Care Manager and delivered by an approved Health Service provider. Simply Helping will apply 10% fee in addition to their charge as per the Support at Home guidelines when processing the claim.

## Cancellation Policy

In case of a cancellation, we require a minimum notice period of **at least 24 hours** prior to the commencement of a scheduled Service being delivered. Notification that is less than above, will attract the full cost of the scheduled Service as the cancellation fee.

## Fred Hollows Foundation

Simply Helping is delighted to officially partner with The Fred Hollows Foundation. We believe in giving back to our community and helping Aboriginal and Torres Strait Islander peoples in gaining equal access to eye health care and treatment.

### Our Values



**INTEGRITY**



**CONNECTION**



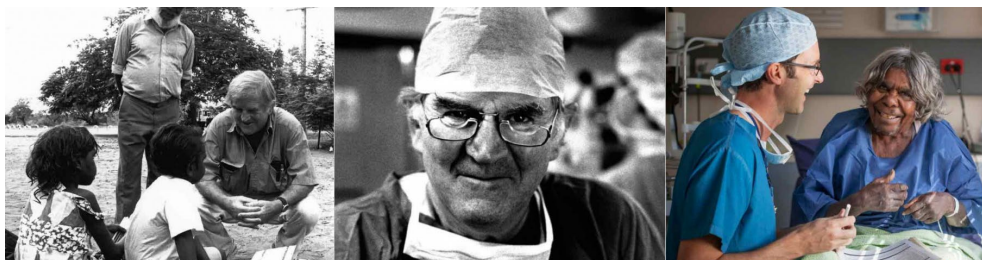
**ACCOUNTABILITY**



**RESPECT**



**EXCELLENCE**



Visit our website for more information, including to view our diversity and inclusion framework [simplyhelping.com.au](https://simplyhelping.com.au)