

# Support at Home

## FEE SCHEDULE

1 NOVEMBER 2025 - 30 JUNE 2026



<b>Simply Helping</b>	<b>Goulburn Valley</b>		
<b>For the period</b>	<b>01 November 2025</b>	<b>To</b>	<b>30 June 2026</b>
<b>Phone</b>	<b>(03) 5795 1635</b>		
<b>Email</b>	<b><a href="mailto:gvenquiry@simplyhelping.com.au">gvenquiry@simplyhelping.com.au</a></b>		

### SERVICE LIST

- **Domestic Assistance:**
  - **Cleaning**
  - **Laundry** (in home)
  - **Shopping**

Note these services are only offered on Weekdays between 8am till 5pm, however if requested any other time the below rates will apply.

All listed Fees exclude GST

<b>INDIVIDUAL SOCIAL SUPPORT</b>	<b>Day</b>	<b>Evening</b>	<b>Night</b>	<b>Sat</b>	<b>Sun</b>	<b>Public Holiday</b>
<b>Per Hour</b>	\$99.00	\$112.00	\$114.00	\$148.50	\$198.00	\$247.50

### SERVICE LIST

- **Personal Care:**
  - **Assistance with Daily Living**
  - **Medication Prompt**
  - **Continence**
- **Meal Preparation**
- **Respite**
  - **Flexible**
  - **Community**

- **Community Access**
  - **Individual**
  - **Accompanied**
  - **Cultural**
  - **Digital Education Support**
  - **Personal Affairs**

All listed Fees exclude GST

<b>INDIVIDUAL SOCIAL SUPPORT</b>	<b>Day</b>	<b>Evening</b>	<b>Night</b>	<b>Sat</b>	<b>Sun</b>	<b>Public Holiday</b>
<b>Per Hour</b>	\$110.00	\$124.50	\$127.50	\$165.00	\$220.00	\$275.00

<b>TRAVEL</b>	<b>Per Tier</b>
<b>Up to 10 Kilometres (per trip)</b>	\$13.00
<b>Up to 20 Kilometres (per trip)</b>	\$26.00
<b>Up to 30 Kilometres (per trip)</b>	\$39.00
<b>Up to 40 Kilometres (per trip)</b>	\$52.00
<b>Greater than 40 Kilometres (per trip) priced at \$1.50 per kilometre travelled</b>	



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REGISTERED NURSE SERVICES (per hour)						
Day	Evening	Night	Sat	Sun	Public Holiday	Nursing consumables-non-standard nursing kit consumables (specific to care needs)
\$186.00	\$201.00	\$223.00	\$249.00	\$279.00	\$307.00	Request Quote

CARE MANAGEMENT	
Support At Home – Care Management (Care Partner)	\$125.00 per hour
Support At Home – Clinical Care Management (Care Partner)	Request Quote

ACTIVE OVERNIGHT CARE (Support Worker awake all hours of service)	Request Quote
Please call to discuss specific needs and required hours of service and availability	

OTHER SERVICES	
Gardening (Includes tip fees & consumables)	\$99.00 per hour
Home Maintenance and Repair (Excludes prescription home modifications)	Request Quote

### Clinical Supports

Third party practitioners will be coordinated by your Care Manager and delivered by an approved Health Service provider. Simply Helping will apply 10% fee in addition to their charge as per the Support at Home guidelines when processing the claim.

### Cancellation Policy

In case of a cancellation, we require a minimum notice period of **at least 24 hours** prior to the commencement of a scheduled Service being delivered. Notification that is less than above, will attract the full cost of the scheduled Service as the cancellation fee.

### Fred Hollows Foundation

Simply Helping is delighted to officially partner with The Fred Hollows Foundation. We believe in giving back to our community and helping Aboriginal and Torres Strait Islander peoples in gaining equal access to eye health care and treatment.

### Our Values

**INTEGRITY**

**CONNECTION**

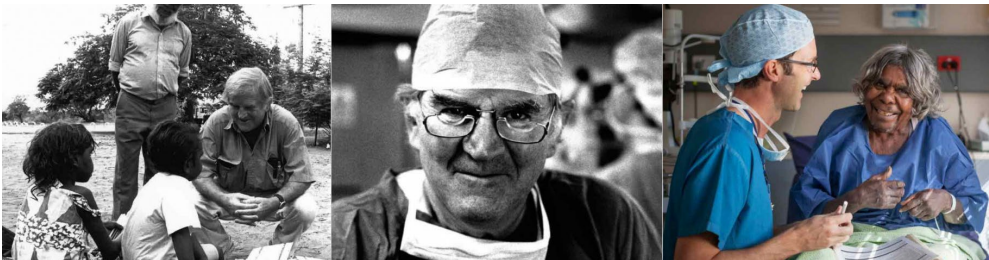
**ACCOUNTABILITY**

**RESPECT**

**EXCELLENCE**



simplyhelping.com.au



Visit our website for more information, including to view our diversity and inclusion framework [simplyhelping.com.au](https://simplyhelping.com.au)

