

Support at Home

FEE SCHEDULE

1 NOVEMBER 2025 - 30 JUNE 2026



Simply Helping

For the period

Phone

Email

Gippsland South and West

01 November 2025

To

30 June 2026

(03) 9799 4676

swgrostering@simplyhelping.com.au

SERVICE LIST

- | | |
|---|--|
| <ul style="list-style-type: none"> • Domestic Assistance: <ul style="list-style-type: none"> ◦ Cleaning ◦ Laundry (in home) ◦ Shopping • Personal Care: <ul style="list-style-type: none"> ◦ Assistance with Daily Living ◦ Medication Prompt ◦ Continence • Meal Preparation | <ul style="list-style-type: none"> • Community Access: <ul style="list-style-type: none"> ◦ Individual ◦ Accompanied ◦ Cultural ◦ Digital Education Support ◦ Personal Affairs • Respite <ul style="list-style-type: none"> ◦ Flexible ◦ Community |
|---|--|

All listed Fees exclude GST

STANDARD HOURLY RATE

Per Hour

Weekday Rate (6am – 8pm)	\$109.45
Weekday Evening Rate (8pm till 12am)	\$158.95
Weekday Night Rate (12am-6am)	\$158.95
Saturday Rate	\$166.65
Sunday Rate	\$218.90
Public Holiday Rate	\$266.75

Where a service crosses into evening or night boundary, the higher service rate will be applied for the full Service

TRAVEL

Per Tier

Up to 10 Kilometres (per trip)	\$17.00
Up to 20 Kilometres (per trip)	\$34.00
Up to 30 Kilometres (per trip)	\$51.00
Up to 40 Kilometres (per trip)	\$68.00
Greater than 40 Kilometres (per trip) priced at \$1.70 per kilometre travelled	

ACTIVE OVERNIGHT CARE

(Support Worker awake all hours of service)

Request Quote

Please call to discuss specific needs and required hours of service and availability

CARE MANAGEMENT

Support At Home - Care Management (Care Partner)	\$130.00 per hour
Support At Home- Clinical Care Management (Care Partner)	Request Quote

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OTHER SERVICES

Gardening (Includes tip fees & consumables)	Request Quote
Home Maintenance and Repair (Excludes prescription home modifications)	Request Quote

REGISTERED NURSE SERVICES

Please call to discuss your requirements

Clinical Supports

Third party practitioners will be coordinated by your Care Manager and delivered by an approved Health Service provider. Simply Helping will apply 10% fee in addition to their charge as per the Support at Home guidelines when processing the claim.

Cancellation Policy

In case of a cancellation, we require a minimum notice period of **at least 24 hours** prior to the commencement of a scheduled Service being delivered. Notification that is less than above, will attract the full cost of the scheduled Service as the cancellation fee.

Our Values



INTEGRITY



CONNECTION



ACCOUNTABILITY



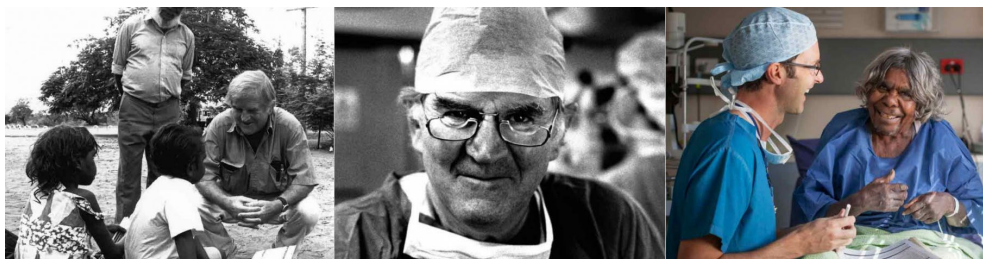
RESPECT



EXCELLENCE

Fred Hollows Foundation

Simply Helping is delighted to officially partner with The Fred Hollows Foundation. We believe in giving back to our community and helping Aboriginal and Torres Strait Islander peoples in gaining equal access to eye health care and treatment.



Visit our website for more information, including to view our diversity and inclusion framework simplyhelping.com.au